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September 2008

#### INTRODUCTION

Hawaii is made up of a multitude of ethnic groups, all of whom have brought with them their own cultural diversity. Upon their arrival, they are embraced by the spirit of Aloha – a sense of welcome and understanding.

In many Pacific Island cultures, the canoe is a symbol of strength, courage, teamwork, and perseverance. Like a canoe, newcomers must be ready for change and must be able to adjust to their surroundings by working together to overcome challenges. All cultures, all nations, and all people have one common value – respect for others. We are in the same canoe and through "laulima" (many hands working together), we can find success in a new land.

A recent addition to Hawaii has been newcomers from the Federated States of Micronesia (Chuuk, Pohnpei, Kosrae, and Yap), the Republic of the Marshall Islands, and the Republic of Palau, also known as the Freely Associated States (FAS). As with other ethnic group newcomers, many are faced with exciting and challenging adjustments in their new home.

The intent of this handbook is to provide an acculturation tool for those from the Freely Associated States. This handbook includes:

- The important role of the family in the home and at school;
- · Caring for children;
- · Child safety in the home and in the community;
- · Hawaii laws; and
- Low- or no-cost resources.

As we journey together, and meet life's many challenges in our canoe, it is our hope that we will succeed in reaching our dreams, not only from looking to the stars as our ancestors taught us, but also from working harmoniously together for better horizons ahead.

We hope this handbook will provide the information needed to successfully adapt to Hawaii.

Voyaging Together to a New Life: A Handbook for Newcomers to Hawaii is the result of a partnership between:

- Department of the Attorney General, Crime Prevention and Justice Assistance Division;
- Department of Labor and Industrial Relations, Office of Community Services;
- · Department of Health;
- Department of the Prosecuting Attorney, City and County of Honolulu;
- · Goodwill Industries of Hawaii, Inc.; and
- Parents And Children Together, Hawaii Parent Information Resource Center.

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# THE IMPORTANT ROLE OF THE FAMILY IN THE HOME AND AT SCHOOL

Families are encouraged to be involved in their children's education. Mothers and fathers, grandparents, aunties and uncles, older brothers and sisters all play an important role in education.



#### SLEEPING AND WAKING

Younger children usually need more sleep than teenagers. In general:

- Children under age 5 need 10-12 hours of sleep each night.
- School age children need 9-10 hours of sleep each night.
- Teens need 8-9 hours of sleep each night.

The night before school, some parents and children find it helpful to lay out their clothes and get their school bags ready for the next day.

#### **SCHOOLS**

All children ages 6 - 18 years old, including those with disabilities and those who are homeless, are required by law to attend school. It is against the law for children to miss school for no reason. Every neighborhood has a public school.

Enroll children in school as soon as possible. Enrollment requirements include:

- · Birth Certificate
- Proof of address
- Proof of immunization, tuberculosis clearance, and school physical exam (Student Health Record Form 14) See Resources in Hawaii section for health clinics in your area.
- Legal documents such as guardianship papers, temporary restraining orders (TROs), custody papers, divorce decrees, etc.



#### SCHOOLS (Continued)



Talk to your child's teacher about how your child is doing in school. Parents meet with teachers a few times each school year. Remember, it's okay to speak up for your child if he or she needs help.

If you need help communicating with your child's teacher, you can ask for an interpreter. An interpreter is someone who speaks your native language and English. You have the right to ask schools to provide an interpreter. If possible, do not use children as an interpreter.

#### UKUS OR HEAD LICE PREVENTION

If children have ukus or head lice, they will not be allowed to attend school.

Ukus or head lice are bugs which live on your head by sucking your blood. They lay eggs which stick onto your hair.

To treat ukus or head lice, use Nix, Rid or coconut oil or the Listerine/
Shampoo combination (see Appendix A).

DO NOT USE BUG SPRAY LIKE RAID OR KEROSENE ON A CHILD'S HEAD.



Eggs need to be combed out on a daily basis.

Cleaning and washing of all items, including your hair, will keep the ukus or head lice from your home.

It is important to clean the house and at the same time, wash all sheets, towels, and combs. Vacuum all areas in the house, including chairs.

Items that cannot be washed, such as pillows and stuffed animals, should be placed in a dryer on HIGH heat for at least 20 minutes. Items that cannot be put in a dryer, washed, or hung outside in the sun, should be placed in plastic bags for 3 to 4 days.

#### BE PREPARED TO LEARN

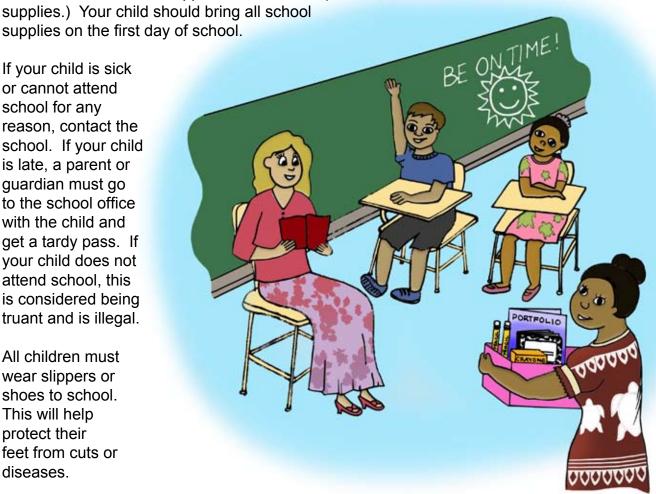
Preparation for a child's learning in school begins in the home. Children who have daily chores, are taught right from wrong, eat family meals together, and are shown good attention are happier and better able to learn in school.

Parents are expected to provide all school supplies for their children. Talk to your child's teacher to find out what school supplies are needed. (See Resources in Hawaii section for free school

If your child is sick or cannot attend school for any reason, contact the school. If your child is late, a parent or guardian must go to the school office with the child and get a tardy pass. If your child does not attend school, this

is considered being truant and is illegal.

All children must wear slippers or shoes to school. This will help protect their feet from cuts or diseases.



#### AFTER SCHOOL PROGRAMS

In many communities, there are after school programs that can help your children succeed in school. Some are free and some you must pay for.

All public elementary schools have the A+ Program where your children can stay after school while you are working. Costs depend on your family's income.

Other programs include tutoring and athletics. Ask your school if you are interested in any of these after school programs.



#### WHEN CHILDREN RETURN HOME FROM SCHOOL

Parents can support their children's learning by:

- Promoting good study habits at home set aside a place for children to do their homework.
- Making sure homework is completed and ready to bring to school the next day.
- · Checking daily for notes sent home from school.
- · Talking with children about their school day.
- Setting limits on TV, video games, and computer games.
- Encouraging children to read. Books can be borrowed for free from the public library.
- Getting to know your children's friends. This prevents children from getting into risky behaviors such as lying, stealing, joining a gang, using alcohol or drugs, etc.



#### SHARING HOUSEHOLD DUTIES

Teaching household duties to children at a young age helps them to learn how to work with others and how to be responsible. These are important life skills that will help your children succeed in school. Each member of the family (grandparents, parents, and children) can share in household duties such as setting the table, cleaning up after meals, washing dishes, taking out the trash, doing the laundry, and cleaning the house and yard.



#### **BEDTIME**

Children do best with a regular schedule.

Following a routine before going to bed each night – brushing teeth, putting on sleep clothes, adults reading or telling a story, and going to sleep at the same time every night – will help your child know what to expect and do each night.

This is a good time to share good memories, stories, or songs from your culture with your child.



# CARING FOR YOUR CHILD

It is important to provide children with healthy food, a loving home, and a supportive family, as well as clear and firm discipline. The right balance of healthy food, positive living habits, and discipline can help provide children with a strong foundation that is important to becoming a good citizen.

#### HOUSING

Most landlords have rental agreements, which are legal documents between you and the landlord.

Here are some housing tips:

- Rent must be paid on time.
- Always submit a request to the landlord if there will be additional people staying or living with you.
- If there are questions about what you can or cannot do, always ask the landlord about the housing rules and policies. (For public housing, this is very important because if you are evicted, you are no longer eligible for public housing anywhere in Hawaii.)
- Keep copies of all important documents (rental agreement and receipts).
- Usually, at least two months rent is needed to get a place to live. This normally includes a deposit and the first month's rent. The deposit is usually returned when you leave, as long as there is no damage to the house or apartment.





- · Report any repair requests to the landlord.
- Keep the apartment and appliances clean. This may help you to avoid incurring additional costs when moving out.
- Keep your home and yard clean (mow the lawn, rake leaves); remove bulky trash items (mattresses, old furniture), old vehicles, and other items that pile up (cans, newspaper) on your property. (see Resources in Hawaii section, bulky items pick-up)
- Each county has its own rules about home trash pick-up. Check with your neighbors to find out when trash pick-up occurs.
- There are recycling (returning cans and bottles for money) centers around the state.

#### MEALS, NUTRITION, AND EXERCISE

Healthy meals and exercise may help children to avoid becoming overweight and developing diabetes, heart disease, or cancer.

Here are some ways to keep healthy:

- Drink water. Water in Hawaii is safe to drink. Drinking too much soda and sweet juices may make children overweight.
- Exercise every day by walking, swimming, playing sports, dancing, etc.
- Add vegetables and fruits to at least one meal per day.



#### CHILD SUPERVISION

To keep children safe, adults need to watch their young children at all times. Parents are expected to know what their children are doing. Children SHOULD NOT watch other children.

Here are some guidelines:

- Do not leave children under 7 years old alone.
- Do not leave children 8-10 years old alone for more than 90 minutes during the day or early evening. They should not be expected to watch babies or younger children.
- Children 11-12 years old may be left alone for up to 3 hours, but not late at night. They should not be expected to watch babies or younger children without an adult nearby.
- Teenagers 13-15 years old may be left alone, but not overnight.
- Teenagers 16-17 years old may be left alone and if necessary up to 2 nights.





Children and teenagers should always know how to contact their parents or another responsible adult.

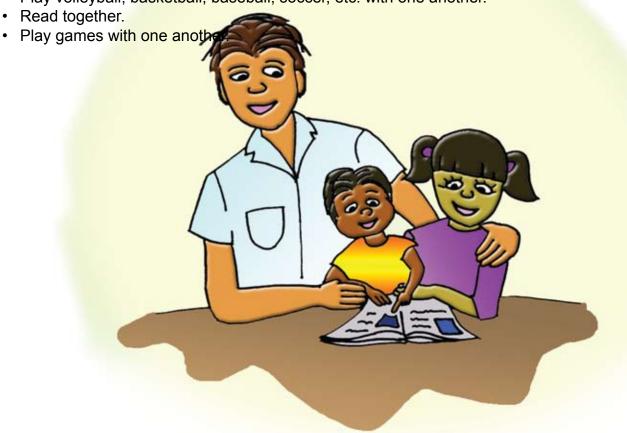
Children and teenagers should know to call 9-1-1 in case of emergency.

#### SHOWING CHILDREN ATTENTION

Children are happy when parents spend time with them. Spending time together and doing activities with children is another way to show that you care and love them. This includes taking the time to talk and listen to each other and have fun together.

Here are some examples of what parents can do with their children:

- · Go to the beach together.
- Sing songs with one another.
- Play ukulele with one another.
- Play volleyball, basketball, baseball, soccer, etc. with one another.



#### DISCIPLINE

In disciplining your child, be careful to avoid injury. Intentionally, knowingly, or recklessly causing physical pain, illness, or any impairment of physical condition is against the law in Hawaii. Negligently causing injury with a dangerous instrument is also against the law.

Since any physical discipline can easily become too harsh, and because children learn better from other methods of discipline, many parents do not use physical discipline.



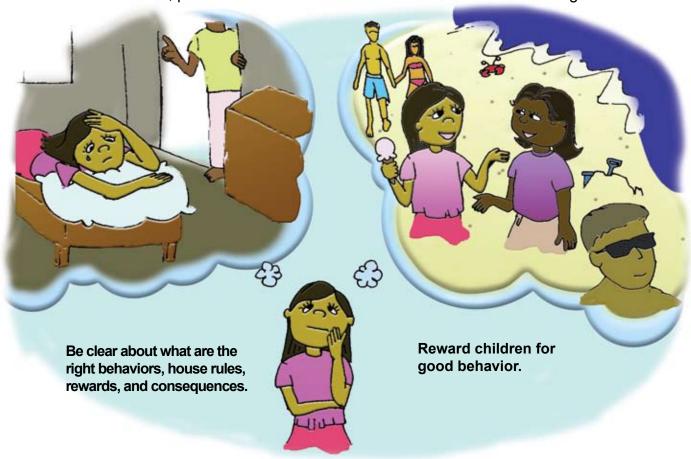
"Time Out" is one safe method you can use. To learn about time out or other methods, talk to a teacher, a school counselor, or a health care professional. (See Resources in Hawaii section for information on parenting assistance.)



#### SUPPORTING GOOD BEHAVIORS

Children can be disciplined with rewards and consequences. Good behaviors are rewarded. Rewards can include spending time with friends, going to the movies, or special treats. Bad behaviors result in consequences, which can be the taking away of a privilege, such as talking on the phone or watching television. To be effective, children must understand what the consequences of bad behaviors will be.

Children can earn privileges when they follow a parent's rules or lose privileges when they disobey the rules. To be effective, parents must be consistent about rules and follow through.



#### **HYGIENE**

Good personal hygiene is important for good health. Bathing and brushing teeth daily, wearing clean clothes, keeping hands and fingernails clean, and wearing slippers and shoes helps prevent colds and the spreading of germs to others. Spitting in public is a way germs can be passed to other people and should not be done.

Here are some tips:

- Wash hands, bathe body, and shampoo hair daily.
- Each person should have his or her own toothbrush.
- Brush teeth after every meal and before going to bed.
- Turn away from people and cover nose and mouth when sneezing.
- Use a tissue when coughing and blowing or cleaning your nose. Throw used tissue in a trash can. Do not use clothes to wipe runny noses.
- Wash hands frequently with soap and water, especially after blowing your nose or sneezing.



# KEEPING SAFE IN THE HOME AND COMMUNITY

There are laws and ways to behave to keep people safe.

#### **CAR SAFETY**

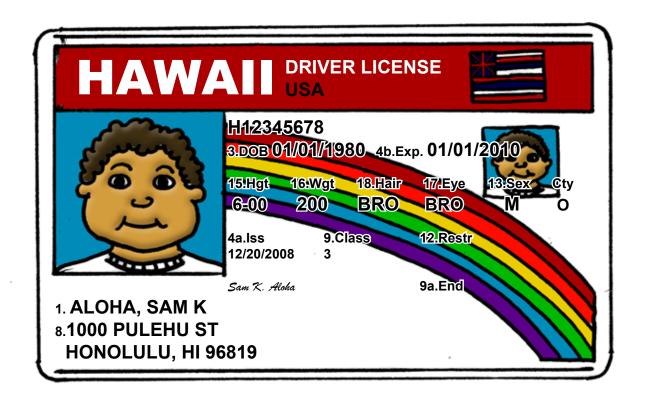
Children should never be left alone in a car, not even to make a quick errand into a store or a friend's house. It is illegal to do this (for more than 5 minutes if child is under 9 years old). Infants and children have been kidnapped when left alone in cars. Infants and small children can get very sick if left in a hot car for a short time.

Adults should not leave their car keys in the ignition (keep the car's engine running) when leaving the car.

Drinking beer or alcohol or being under the influence of drugs while driving is against the law. Most fatal car crashes are the result of driving under the influence of alcohol or drugs.



#### DRIVER'S LICENSE



A valid driver's license is required to drive a moving vehicle (car, truck, van, etc.). Drivers must take a test to get a driver's license. For more information on how to get a driver's license, contact your local Department of Motor Vehicles. (See Resources in Hawaii section, driver's license.)

#### SEAT BELTS AND CAR SEATS

Hawaii law requires the use of a seat belt when driving or riding in a car.



Children under 4 years old must be securely fastened in a child safety seat.



Children between 4 years old and 7 years old must be in a booster seat.



Children taller than 4'9" must wear a seat belt.



The driver and passenger in the front seat must wear a seat belt.

Children 12 years old and younger cannot ride in the back of a pick-up truck. For more information, call Keiki Injury Prevention Coalition (KIPC) at 537-9200.

#### STREET SAFETY

Walk on the sidewalk at all times.

Teach children how to cross the street safely by using the crosswalk. Stop, listen, and look both ways (left and right) before stepping out to cross the street. Never run out from the curb into the crosswalk without first stopping and looking both ways.

At intersections with traffic lights, teach children the meaning of the signals.

#### **WALKING PERSON**



means OKAY TO WALK





means DO NOT WALK



#### **HOME SAFETY**

Teach children what an emergency is and how to call 9-1-1.

Place all dangerous items such as cleaning products, matches, bleach, etc., where children cannot reach them. Dangerous products usually have a poisonous, flammable, or explosive symbol on the label. To keep younger children safe, it is important to put child guard locks on cabinets or place dangerous items on high shelves where children cannot reach them.





If you think your child has swallowed a poison, contact the Hawaii Poison Center at (808) 941-4411 or the American Association of Poison Control Centers at 1-800-222-1222.

Keep matches, butane lighters, candles, and flammable liquids out of reach of children.

#### CRIME PREVENTION



Teach children not to take candy or presents from people they don't know.

Teach children about the dangers of drugs, beer, alcohol, and smoking. In Hawaii, it is illegal for a child to possess illegal drugs, alcohol, or cigarettes. (See Hawaii Laws section.)

Teach children to respect public areas. Vandalism (damaging public property) and graffiti (spray painting on public signs, writing on walls, etc.) are against the law.

Parents are legally responsible for the actions of their children under 18 years old.

#### **BULLIES**

Question: What is a bully?

Answer: Someone who is mean, hitting, fighting, bossy, makes you do things you don't want to do,

talks bad about you, etc. Sometimes a bully is part of a gang.

#### If your child is being bullied:

- Talk to your child if you think he or she is being bullied at school.
- · Don't blame the child who is being bullied.
- Teach your child how to walk away from the bully or gang and ask an adult for help.
- Talk to the school principal, teacher, or counselor if your child is being bullied.
- Do not encourage physical retaliation ("just hit them back") as a solution.



#### **BULLIES** (Continued)

Children who bully their peers tend to be more hot-headed, be easily frustrated, have difficulty following rules, lack feeling for what other people feel (empathy), and view violence in a positive way.

If your child is bullying others:

- Make it clear to your child that this behavior will not be tolerated.
- Develop clear and consistent rules within your family praise the child for non-physical, non-hostile actions.
- Spend more time with your child and monitor his or her activities and friends.
- Build on your child's talents and encourage him or her to get involved in pro-social activities (such as clubs, music, non-violent sports, etc.).
- Share your concerns with your child's teacher, counselor, and/or principal. Work together with them.

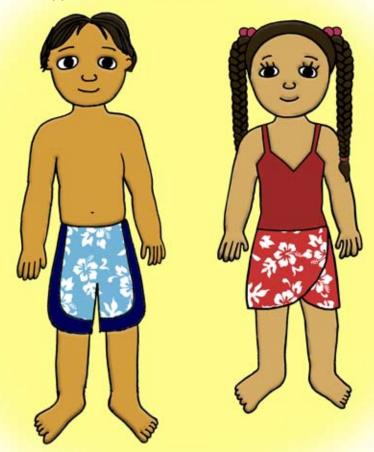


#### SEX ASSAULT PREVENTION

Sex assault is a concern for many parents.

Here are some things children can be taught:

- No one has the right to touch them in a way that makes them feel uncomfortable. Their body belongs to them.
- They have the right to say "no" to any type of touch they don't like.
- If someone touches them in a way that makes them feel uncomfortable, they should tell a trusted adult and keep telling until someone helps them.
- It is okay to ask guestions about safe and unsafe touches.
- If unsafe touching should happen, it is NEVER their fault.



## KEEPING HEALTHY

Everyone is encouraged to stay as healthy as possible by exercising, eating a well balanced and healthy diet, and getting enough sleep.

Staying healthy also means taking responsibility for your own health and the health of your children. If you have a medical condition, make sure you take the medicine the doctor prescribes.

Get medical attention before you are seriously ill. Take action as soon as you think something is wrong. Waiting until you are so sick that you end up in the emergency room is not taking care of your body.

Hawaii cares for its children and families who cannot afford health insurance. Free, or low-cost, health insurance through Hawaii QUEST is available to income eligible families.

#### HAWAII QUEST

Hawaii QUEST, commonly known as QUEST, provides medical and mental health services for eligible Hawaii residents. Dental services are provided under the Medicaid Fee-For-Service Program. QUEST is administered by the Department of Human Services, Med-QUEST Division, and is financed through the State of Hawaii and the Federal Centers for Medicare and Medicaid Services.

If you are eligible for Hawaii QUEST, you can choose one medical plan and one dental plan to serve you and your family members. All family members must enroll in the same medical and dental plan.

Some medical plans have a limit on the number of members they can accept. If the plan you want is already full, you will have to choose a different plan. If you do not make a choice, you will be assigned to a medical and dental plan.

Six medical plans are participating: AlohaCare, HMSA, Kaiser Permanente, Kapiolani HealthHawaii, Queen's Hawaii, and StraubCare Quantum. All six plans participate on Oahu, with at least two plans on each Neighbor Island.

Three dental plans, AlohaCare, DentiCare, and HMSA, are available statewide.

## GOING TO THE DOCTOR AND DENTIST

Everyone in the family should have regular medical and dental check ups. (See Resources in Hawaii section for a list of clinics.) Most health insurance plans cover well-care and sick-care.

To make an appointment:

- Contact the insurance plan office for a list of doctors who will accept your insurance.
- Select a doctor from the list. If a doctor is not chosen, MedQuest will choose one for you.
- Before making an appointment for a regular check-up, make sure you have received the insurance card. Call the doctor listed on the insurance card.
- Be on time for all appointments. If a medical or dental appointment cannot be kept, call the doctor's office as soon as possible to schedule another appointment.

If you or your child is sick, call your doctor. Know his or her office and emergency numbers.



# COMMUNICABLE DISEASES

Communicable diseases can be prevented and treated.

Children should receive the necessary immunizations to protect them from preventable childhood diseases such as mumps, measles, and chicken pox. Families should visit their doctors, or if they have no health insurance, they can go to a free or low-cost health clinic.

Tuberculosis (TB) clearance is required for school enrollment and admission to shelters. A TB clearance may also be required for employment. All new immigrants should be tested.

There are other diseases that are easily detected and treated. Free screening is available for sexually transmitted diseases and Hansen's Disease.

See Resources in Hawaii section for a list of health clinics that provide services on immunizations, TB screening, sexually transmitted diseases, and Hansen's Disease.



# CHILD WELFARE SERVICES (formerly Child Protective Services)

If a family is reported for possible child abuse or neglect, the family may be visited at home by a police officer or by a social worker from Child Welfare Services (CWS).

There are four types of harm to children:

- 1) <u>Physical abuse</u>: Injuring a child by beating, kicking, biting, burning, shaking or other ways of physically harming a child.
- 2) <u>Child neglect</u>: Abandoning or not supervising a child; not meeting a child's physical, educational, or medical needs.
- 3) Sexual abuse: Any sexual activity between an adult and a child (under 16 years old).
- 4) Emotional abuse: Frequent screaming, name calling, or rejection of the child.

Most families are never reported for child abuse or neglect. However, families that are visited by CWS should carefully review and keep all paperwork. If there is any question or concern about understanding the social worker, the family should request that the social worker bring an interpreter or cultural liaison to help with communication and understanding. Children should never be used as interpreters. Do not sign any paperwork unless you understand what it says. It is important to remain calm and cooperative.

In many cases, there will be an ohana (family) conference where family members and supportive people are brought together to discuss the situation and come up with a plan to ensure that the children are safe and the family receives needed services. This plan may include placement of the child outside of the parents' home with other family members or friends.

# CHILD WELFARE SERVICES (Continued)

If CWS believes it is not safe for the children to remain in the home, the children will be placed with a relative, with a foster family, or in an emergency shelter. If this happens, the parents may wish to contact an elder or community leader and a lawyer to make sure that both the family and CWS have enough information. There may be a court hearing where a judge decides whether it is safe for the children to return home. CWS will work with the family to make the home safe for the children's return.

CWS will help the family learn how to resolve conflicts and use effective discipline methods with their children. CWS may help the family get needed services in the home or at an agency.

If more information is needed, ask for a copy of the "Guide to Child Welfare Services" from any CWS office or worker.



# HAWAII LAWS

Here are some laws that everyone must obey. If someone is violating the law, contact the police to keep our community safe.



#### DO NOT LITTER

Caring for the land is important so we can continue to live in a beautiful state that has clean beaches, clean parks, and clean neighborhoods. Leaving rubbish (paper, plastic, bottles, cans, spitting tobacco, cigarettes, etc.) in public places is called "littering." A person can be fined by the court for littering. Place all rubbish in trash cans.



#### DO NOT DRINK ALCOHOL IN PUBLIC

A person can be arrested by the police and incarcerated (put in jail) for drinking alcohol (beer or liquor) in public (outside of your home, in the park, at the beach, on the street, in your vehicle).



# PERSONS UNDER AGE 21 CANNOT DRINK ALCOHOL (UNDERAGE DRINKING)

A person under the age of 21 can be arrested by the police and incarcerated (put in jail) for drinking or possessing alcohol (beer or liquor). A person who buys alcohol for or gives alcohol to a person under the age of 21 can be arrested by the police and incarcerated.



#### DO NOT POSSESS DANGEROUS WEAPONS IN PUBLIC

A person can be arrested by police and incarcerated (put in jail) for the possession of a dangerous weapon, including knives and guns, in public or in a vehicle (car, truck, or van).



# DO NOT POSSESS, USE, OR SELL ILLEGAL DRUGS

A person can be arrested by the police and incarcerated (put in jail) for the possession, use, or sale of illegal drugs (including marijuana, crystal methamphetamine, or cocaine). Encourage a family member who has a drug problem to get drug treatment.

#### TOBACCO SALES TO MINORS ARE ILLEGAL

Chewing or smoking tobacco and second hand smoke are bad for your health and can lead to heart disease and cancer. Tobacco sales to minors (children under the age of 18) are illegal.



#### **CURFEW FOR CHILDREN**

Children under the age of 16 cannot be in a public place without adult supervision between the hours of 10:00 p.m. to 4:00 a.m. A child who is in a public place without an adult during these hours can be arrested by the police.



### CHILDREN MUST GO TO SCHOOL (TRUANCY)

All children and teens (between the ages of 5 years to 18 years) must attend school. Not attending school or being absent from school without permission from the school is called truancy. A child or teen and his or her parent or guardian can be arrested by the police and disciplined by the school and Family Court for truancy. It is important to contact the school if your child will be absent. It is also important to talk to your child's teacher regularly and to make sure that your child is doing well in school.



#### CHILDREN MUST NOT RIDE IN THE BACK OF A PICK-UP TRUCK

Children 12 years of age or younger cannot ride in the back or bed of a pick-up truck unless an emergency exists.



# RESOURCES IN HAWAII

There are many low-cost or free services for newcomers in Hawaii.

This section provides information about these services.

You may access any of these services via the Internet. Internet access is available at any public library.

If more services are needed, contact Aloha United Way by calling 2-1-1.

Tell them what type of help you need.

(Weekday operating hours are 6:00 a.m. – 9:00 p.m. Closed on weekends and holidays.)

Website: www.auw.org

# CITY AND COUNTY OF HONOLULU

Phone: (808) 833-8775

# **AFTER SCHOOL CARE & PROGRAMS**

**ADULT FRIENDS FOR YOUTH (AFY)** 

3375 Koapaka Street, B-290, Honolulu, HI 96819

**Service**: Works to enhance the potential for all youth to achieve a rewarding life and become productive members of society. AFY reaches out to youth afflicted by poverty, violent family situations, drugs and language barriers.

ALU LIKE, INC. Phone: (808) 535-6700

Hale O Nā Limahana, 458 Keawe Street, Honolulu, HI 96813

Leeward Area Office Phone: (808) 668-0555

89-137 Nanakuli Avenue, Nanakuli, HI 96792 **Service**: Community-based outreach and advocacy.

Website: www.alulike.org

BOYS & GIRLS CLUB OF HAWAII Phone: (808) 949-4203

1523 Kalakaua Avenue, Suite 202, Honolulu, HI 96826 Fax: (808) 955-4496

Aliamanu Middle School Extension Phone: (808) 792-5111

3271 Salt Lake Boulevard, Honolulu, HI 96818

Central Middle School Extension Phone: (808) 778-4564

1302 Queen Emma Street, Building E, Honolulu, HI 96813

Charles C. Spalding Clubhouse Phone: (808) 949-4743

1704 Waiola Street, Honolulu, HI 96826

Hale Pono Ewa Beach Clubhouse Phone: (808) 689-4182

91-884 Fort Weaver Road, Ewa Beach, HI 96706

Kauhale Nani Outreach Phone: (808) 294-8439

310 N. Cane Street, Wahiawa, HI 96786

Nanakuli Clubhouse Phone: (808) 668-9399

89-188 Farrington Highway, Waianae, HI 96792

Wahiawa Middle School Extension Phone: (808) 792-5111

275 Rose Street, Wahiawa, HI 96786

Waianae Clubhouse Phone: (808) 696-2754

85-165 Plantation Road, Waianae, HI 96792

Windward Clubhouse Phone: (808) 263-0555

Kailua Intermediate School, 150 Hamakua Drive, Kailua, HI 96734

Service: Provides guidance-oriented character development programs for children 7-17 years old.

Website: www.bgch.com

COALITION FOR A DRUG FREE HAWAII Phone: (808) 545-3228

1130 N. Nimitz Highway, A-259, Honolulu, HI 96817

**Service**: Community and drug and violence prevention activities for youth.

Website: www.drugfreehawaii.org

COMMUNITIES IN SCHOOLS OF HAWAII Phone: (808) 671-4900

94-366 Pupupani Street, Suite 303, Waipahu, HI 96797 Fax: (808) 671-4800

**Service:** To strengthen families and communities with special attention to the "disproportionate minority" in all risk categories of education, economics, social, health, and culture. The mission of CIS is to "create environments where families and individuals live and practice ohana values of caring individuals and shared responsibilities," which results in thriving interdependent relationships.

# **DEPARTMENT OF EDUCATION (DOE)**School Complex Superintendent's Office

**HONOLULU** 4967 Kilauea Avenue, Honolulu, HI 96816 **Fax:** (808) 733-4953

 Kaimuki - Kalani
 Phone: (808) 733-4955

 Farrington - Kaiser
 Phone: (808) 733-4952

 McKinley - Roosevelt
 Phone: (808) 733-4950

**CENTRAL** 300 Kahelu Avenue, Suite 50, Mililani, HI 96789 **Fax**: (808) 627-7479

Leilehua - Mililani - Waialua Phone: (808) 627-7478 Aiea - Moanalua - Radford Phone: (808) 627-7481 **LEEWARD** 601 Kamokila Boulevard, Suite 418, Kapolei, HI 96707 **Fax:** (808) 692-7899

Campbell - Kapolei - Waianae Phone: (808) 692-8000 Nanakuli - Pearl City - Waipahu Phone: (808) 692-8000

WINDWARD 46-169 Kamehameha Highway, Kaneohe, HI 96744 Fax: (808) 233-5709

Kailua - Kalaheo Phone: (808) 233-5701 Castle - Kahuku Phone: (808) 233-5700

Charter schools are not DOE schools, but are listed under the complex responsible for certain support.

# DEPARTMENT OF PARKS AND RECREATION Phone: (808) 676-7855

# **Project Hoomana**

94-230 Paiwa Street, Waipahu, HI 96797

**Service**: Provides drug and alcohol prevention services during lunch hours and after school. The program's vision is to keep kids off the streets and out of trouble by involving them in organized community activities.

## GOODWILL INDUSTRIES OF HAWAII, INC. Phone: (808) 622-6451

823 California Avenue, Wahiawa, HI 96786

**Service**: The Ola I Ka Hana program offers free services to at-risk youth, ages 15-21, who are out of school. Each participant works to develop an individualized assessment and service strategy. The strategy addresses educational goals, job skills, and employability.

Website: www.higoodwill.org

HALE KIPA, INC. Phone: (808) 589-1829

615 Piikoi Street, Suite 203, Honolulu, HI 96814

Hawaii Advocate Program Phone: (808) 589-1829 ext. 230

**Service**: Comprehensive, community-based care that focuses on the youth's and family's needs and goals.

Hui Malama Ohana Youth Service Center (HMO-YSC) Phone: (808) 589-1829 ext. 200

**Stevenson Middle School** 1202 Prospect Street, Honolulu, HI 96822 **Kawananakoa Middle School** 49 Funchal Street, Honolulu, HI 96813

**Service**: Provides a range of opportunities, experiences, and services for youth in order to help prevent runaways and truancy, to improve school performance, and to strengthen family relationships.

Website: www.halekipa.org

HAWAII YOUTH SERVICES NETWORK (HYSN) Phone: (808) 531-2198

677 Ala Moana Boulevard, Suite 702, Honolulu, HI 96813

Service: Supports youth and families and seeks to build stronger communities through shared advocacy on

behalf of youth.

Website: www.hysn.org

**HICKAM AIR FORCE BASE** 

Youth Programs Phone: (808) 448-8026

Hickam AFB Youth Center Phone: (808) 448-4396

15 SVS/SVY, 900 Hangar Avenue, Hickam AFB, HI 96853-5246

Hickam AFB Teen Center Phone: (808) 448-2296

Building 1859, Makai Recreation Center, Hickam AFB, HI 96853

Service: Offers a variety of services and activities to include instructional classes, fitness and sports,

homework tutoring programs and more for children who are dependents of active military and DOD civilians.

Website: www.hickamservices.com

MARINE CORPS BASE HAWAII
Youth Activities

Kaneohe Bay Teen Center Phone: (808) 254-7610

MCCS-Youth Activities, Building 1090-B, Box 63073 Kaneohe Bay, HI 96863-3073

Manana Teen Center Phone: (808) 456-1662

Manana-Youth Activities, Building 852, Pearl City, HI 96782

Service: Programs are available for children who are dependents of active military and DOD civilians.

Website: www.mccshawaii.com

**NAVY REGION HAWAII** 

Pearl Harbor Morale, Welfare and Recreation (MWR) - Community & Youth Activities

Catlin Clubhouse Phone: (808) 421-1556

**Service:** Programs are available for children who are dependents of active military and DOD civilians.

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PARENTS AND CHILDREN TOGETHER (PACT) Phone: (808) 847-3285

1485 Linapuni Street, Suite 105, Honolulu, HI 96819

Puuwai Momi Halawa Teen Program Phone: (808) 488-6705 Kuhio Park Terrace Teen Program Phone: (808) 842-1843

Service: Community, and drug and violence prevention activities for youth ages 7-18 years old.

Website: www.pacthawaii.org

# U. S. ARMY Child and Youth Services (CYS)

Registration Offices Aliamanu Military Reservation/Fort Shafter Area Phone: (808) 833-5393

Building 1782, Bougainvillea Loop, Honolulu, HI 96818

Schofield Barracks Area Phone: (808) 655-5314

Building 556, Heard Avenue, Schofield Barracks, HI 96786 or (808) 655-8380

Youth Centers Aliamanu Military Reservation (AMR) Youth Center Phone: (808) 833-4932

Building 1782, Bougainvillea Loop, Honolulu, HI 96818

Fort Shafter Youth Center Phone: (808) 438-1487

Building 505, Bonney Loop, Fort Shafter, HI 96858-5000

Helemano Military Reservation (HMR) Youth Center Phone: (808) 653-0717

441 Kuapale Road, HMR, Schofield Barracks, HI 96857-5019

Bennett Youth Center Phone: (808) 655-6461

Building 9090, McMahon Road, Schofield Barracks, HI 96857-5019

**Service:** Offers quality programs and accountability for children and youth. First time CYS participants and renewals must register with a CYS Program Registration Office. Dependents of active military and DOD civilians may use services provided by CYS delivery systems.

Website: www.mwrarmyhawaii.com

# YMCA OF HONOLULU - KALIHI

# **Drop-In Program**

1335 Kalihi Street, Honolulu, HI 96819

Service: Available for all teens that live in Kalihi, Wahiawa and Waipahu.

Website: www.kalihi-ymca.org

#### **BULKY ITEM PICK-UP**

# **DEPARTMENT OF ENVIRONMENTAL SERVICES**

#### **Refuse Division**

1000 Uluohia Street, Suite 212, Kapolei, HI 96707

Environmental Concern Hotline Phone: (808) 768-3300 Solid Waste/Refuse - Bulky Item Pick Up Phone: (808) 768-3202

Service: Conducts monthly pick-ups over a 3 - 4 day period. All items must be placed at the curb by 6:00

Phone: (808) 548-2494

Phone: (808) 841-4489

a.m. on the first day only. **Website:** www.opala.org

#### **DRIVER'S LICENSE**

# DEPARTMENT OF MOTOR VEHICLES Phone: (808) 532-7730

**Licensing & Permits Division** 

**KALIHI-PALAMA Phone: (808) 832-4117** 1199 Dillingham Boulevard, A101, Kalihi, HI 96817 **WAHIAWA Phone: (808) 621-7255** 330 North Cane Street, Wahiawa, HI 96786

**WAIANAE Phone:** (808) 696-6648 85-670 Farrington Highway, Waianae, HI 96792

**KAPOLEI** Phone: **(808) 768-3100** 1000 Uluohia Street, Kapolei, HI 96707

**KOOLAU** Phone: (808) 239-6301 47-388 Hui Iwa Street, Suite 19, Kaneohe, HI 96744

Website: www.co.honolulu.hi.us/csd/vehicle/dlicense.htm

## **HEALTH CLINICS**

# ALOHA MEDICAL MISSION CLINIC Palama Settlement

810 Vineyard Boulevard, Honolulu, HI 96817

Service: Free clinic, family planning (limited), immunization, physical examination, and STD/HIV testing.

#### DEPARTMENT OF HEALTH

#### **Diamond Head Health Center**

3427 Kilauea Avenue, Honolulu, HI 96816

Dental Clinic	Phone: (808) 733-9270	Room 403
Hansen's Disease Community Program	Phone: (808) 733-9831	Room 102
Public Health Nursing Office - EAST HONOLULU	Phone: (808) 733-9220	Room 311
Immunization Clinic and TB Testing Clinic		Room 302
STD/HIV Clinic	Phone: (808) 733-9281	Room 305

**Service:** Hansen's Disease, immunization (2nd and 4th Wednesday from 1:30 p.m. to 3:30 p.m.), TB testing (every Tuesday from 2:00 p.m. to 4:00 p.m.), and STD/HIV testing (Monday, Tuesday, Thursday, and Friday from 12:00 p.m. to 5:00 p.m. and Wednesday from 1:00 p.m. to 6:00 p.m.).

#### **DEPARTMENT OF HEALTH**

#### **Lanakila Health Center**

1700 Lanakila Avenue, Honolulu, HI 96817

Dental Clinic	Phone: (808) 832-5704	Room 202
Public Health Nursing Office - WEST HONOLULU	Phone: (808) 832-5757	Room 201
Immunization		Room 201
TB Control Program	Phone: (808) 832-5731	Basement

Service: Immunization, TB testing, and dental care.

# **DEPARTMENT OF HEALTH**

#### **Leeward Health Center**

860 Fourth Street, Pearl City, HI 96782

Dental Clinic	Phone: (808) 453-6160	Room 250
Public Health Nursing Office - CENTRAL OAHU	Phone: (808) 453-6190	Room 130
Hansen's Disease		Room 130
Immunization and TB Testing		Room 166

**Service:** Hansen's Disease, immunization (1st and 3rd Tuesday from 1:00 p.m. to 3:00 p.m.), TB testing (1st and 3rd Wednesday from 2:00 p.m. to 4:00 p.m.), and dental care.

#### **DEPARTMENT OF HEALTH**

#### **Wahiawa Civic Center**

910 California Avenue, Wahiawa, HI 96786

Public Health Nursing Office Phone: (808) 622-6445 Room 119

**Service:** Immunization (2nd and 4th Tuesday from 1:00 p.m. to 3:00 p.m.) and TB testing (every Monday from 2:00 p.m. to 4:00 p.m.).

# DEPARTMENT OF HEALTH

# **Waipahu Civic Center**

94-275 Mokuola Street, Waipahu, HI 96797

Public Health Nursing Office - LEEWARD OAHU Phone: (808) 675-0073 Room 101 Service: Hansen's Disease, immunization (every Monday from 12:00 p.m. to 3:00 p.m.), and TB testing (every Wednesday from 2:00 p.m. to 4:00 p.m.).

#### DEPARTMENT OF HEALTH

# **Waianae Community Services Center**

85-670 Farrington Highway, Waianae, HI 96792

Public Health Nursing Office Phone: (808) 697-7839 Room 7

**Service:** Immunization (3rd Tuesday from 1:00 p.m. to 2:00 p.m.) and TB testing (3rd Tuesday from 2:00 p.m. to 3:00 p.m.).

# DEPARTMENT OF HEALTH

### **Windward Health Center**

45-691 Keaahala Road, Kaneohe, HI 96744

Public Health Nursing Office - WINDWARD OAHU Phone: (808) 233-5450 Dental Clinic Phone: (808) 235-9125

**Service:** Immunization (2nd Wednesday from 1:30 p.m. to 3:00 p.m., TB testing (every Tuesday from 1:30 p.m. to 3:30 p.m.) and dental care. Call to make an appointment.

#### **KALIHI-PALAMA HEALTH CLINIC**

Main Clinic Phone: (808) 848-1438 915 N. King Street, Honolulu, HI 96817

Dental Clinic Phone: (808) 845-0686

Downtown Family Center Phone: (808) 792-5560 89 S. King Street, Honolulu, HI 96813

Dental Clinic Phone: (808) 792-5576

Women/Children Shelter Phone: (808) 531-6322 350 Sumner Street, Suite 101, Honolulu, HI 96817

**Service**: Low-cost clinic (sliding fee scale), family planning, Hansen's Disease (accepts referrals if assigned to a case manager), immunization, physical examination, TB testing, and STD/HIV testing.

#### KAPIOLANI MEDICAL CENTER FOR WOMEN AND CHILDREN

1319 Punahou Street, Honolulu, HI 96826

Women Outpatient Clinic Phone: (808) 983-8653
Pediatrics Outpatient Clinic Phone: (808) 983-8641

**Service:** Low-cost clinic (Medicaid, Medicare, and Quest), family planning, immunization (child vaccination program and adults if adults are covered by insurance), physical examination, TB testing, and STD/HIV testing.

# KOKUA KALIHI VALLEY Phone: (808) 791-9400

2239 N. School Street, Honolulu, HI 96819

Service: Low-cost clinic, family planning, Hansen's Disease, immunization, physical examination, TB testing,

and STD/HIV testing.

Website: www.kkv.net/

# KOOLAULOA COMMUNITY HEALTH AND WELLNESS CENTER Phone: (808) 293-9216

56-565 Kamehameha Highway, Kahuku, HI 96731

Mail: P.O. Box 185, Kahuku, HI 96731

Service: Low-cost clinic, family planning, immunization, physical examination, TB testing, and STD/HIV testing.

### LAIE - COUNTRY DOCTOR Phone: (808) 293-8558

55-510 Kamehameha Highway, Laie, HI 96762

Service: Low-cost clinic, immunization, physical examination, TB testing, and STD/HIV testing.

#### LEEWARD COMMUNITY COLLEGE

#### **Student Health Center**

96-045 Ala Ike Street, Pearl City, HI 96782

**Service**: Immunization, physical examination, TB testing, and STD/HIV testing (immunization, physical examination, TB testing, and STD/HIV testing are available for faculty and students in the university system).

Phone: (808) 455-0216

Phone: (808) 293-9231

Phone: (808) 627-3200

Phone: (808) 589-1149

Phone: (808) 941-4466

Phone: (808) 956-6221

#### NORTH SHORE HEALTH CENTER

56-119 Pualalea Street, Kahuku, HI 96731

**Service:** Low-cost clinic (Medicaid, Medicare, Quest, and federal funds. Not accepting new patients.), family planning, Hansen's Disease, immunization, physical examination, TB testing, and STD/HIV testing.

#### THE PHYSICIANS CENTER

95-390 Kuahelani Avenue, Mililani, HI 96789

**Service**: Low-cost clinic, family planning, Hansen's Disease, immunization, physical examination, TB testing, and STD/HIV testing.

#### PLANNED PARENTHOOD OF HAWAII

1350 S. King Street #310, Honolulu, HI 96814

Service: Low-cost clinic, family planning, physical examination, and STD testing.

### THE QUEEN'S MEDICAL CENTER

1301 Punchbowl Street, Honolulu, HI 96813

Dental Clinic Phone: (808) 547-4292
The Queen Emma Clinics (Medical) Phone: (808) 547-4970

Service: Hansen's Disease, immunization, physical examination, TB testing, and STD/HIV testing.

### SHRINERS HOSPITAL FOR CHILDREN

1310 Punahou Street, Honolulu, HI 96826 **Service:** Low-cost clinic (free pediatric).

### **UNIVERSITY OF HAWAII**

### **Manoa Health Clinic**

1710 East - West Road, Honolulu, HI 96822

**Service**: Immunization, physical examination, TB testing, STD testing, and family planning are available for faculty and students in the university system.

WAIANAE COAST COMPREHENSIVE HEALTH CENTER Phone: (808) 696-7081

86-260 Farrington Highway, Waianae, HI 96792

James and Abigail Campbell Clinic Phone: (808) 668-2311

87-2070 Farrington Highway, Nanakuli, HI 96792

Kapolei Health Care Center Phone: (808) 674-9352

91-525 Farrington Highway, Suite 102, Kapolei, HI 96707

Waiola Clinic Phone: (808) 696-4533

Waianae Mall, 86-120 Farrington Highway, Suite C-305 B, Waianae, HI 96792

Waipahu Family Health Center Phone: (808) 676-7233

Filipino Community Center, 94-428 Mokuola Street #108 B, Waipahu, HI 96797

**Service**: Low-cost clinic, family planning, Hansen's Disease, immunization, physical examination, TB testing, and STD/HIV testing.

#### WAIKIKI HEALTH CENTER

Care-A-Van Homeless Outreach Program Phone: (808) 922-4790

1640 S. King Street, Honolulu, HI 96826

Hoola Like (Healers Together) North Shore Clinic Phone: (808) 295-0253 Queen Liliuokalani Church, 66-090 Kamehameha Highway, Haleiwa, HI 96712

Waikiki Clinic Phone: (808) 922-4787

277 Ohua Avenue, Honolulu, HI 96815

Youth Outreach Phone: (808) 942-5858

415 Keoniana Street, Honolulu, HI 96815

Service: Low-cost clinic, family planning, immunization, physical examination, TB testing, and STD/HIV testing.

#### WAIMANALO HEALTH CENTER

41-1347 Kalanianaole Highway, Waimanalo, HI 96795

Service: Low-cost clinic, family planning, immunization, physical examination, TB testing, and STD/HIV testing.

Phone: (808) 259-7948

Phone: (808) 949-2922

Phone: (808) 847-3371

Phone: (808) 537-9140 Fax: (808) 521-7936

#### **LEGAL ASSISTANCE**

#### HAWAII DISABILITY RIGHTS CENTER

900 Fort Street Mall, Suite 1040, Honolulu, HI 96813 Fax: (808) 949-2928

Service: Protects the rights of the disabled (physical, emotional, mental) in areas of education, housing,

accessibility, and employment, etc.

Business Hours: 8:00 a.m. - 5:00 p.m. Monday thru Friday.

### **KOKUA LEGAL SERVICES, INC.**

2219 No. School Street, Honolulu, HI 96819

Service: Assists low-income individuals with legal issues concerning housing.

#### LAWYER REFERRAL & INFORMATION SERVICE

1132 Bishop Street, Suite 906, Honolulu, HI 96813

Legal Line Phone: (808) 537-1868

Service: Volunteer attorneys available to provide legal information and referrals Wednesday evenings

from 6:00 p.m. to 7:00 p.m.

Service: Provides legal services referrals to attorneys or legal agencies (depending on ability to pay).

Business Hours: 8:30 a.m. - 4:30 p.m. Monday thru Friday.

## NA LOIO Phone: (808) 847-8828 810 N. Vinevard Boulevard. Honolulu. HI 96817 Fax: (808) 842-0058

810 N. Vineyard Boulevard, Honolulu, HI 96817

Service: Provides legal support on immigration issues.

Business Hours: 8:00 a.m. - 5:00 p.m. Monday thru Friday.

### VOLUNTEER LEGAL SERVICES HAWAII Phone: (808) 528-7046

545 Queen Street, Suite 100, Honolulu, HI 96813

Service: Provides free or low-cost legal help to low-income residents and the non-profit organizations serving

them in communities across our state.

Business Hours: 9:00 a.m. - 12:00 p.m., 1:00 p.m. - 3:00 p.m. Monday, Tuesday, Thursday, and Friday.

#### **PARENTING**

# HAWAII KEIKI INFORMATION SERVICE SYSTEM (H-KISS)

ERVICE SYSTEM (H-KISS) Phone: (808) 594-0066 or 1-800- 235-5477

Service: Information referral service for developmental delays and special needs.

#### HAWAII'S HEALTHY START

Catholic Charities Phone: (808) 566-4141

**Service**: Home visiting services that support family functioning, promote child health and development, and enhance positive parenting skills for families.

PARENTS AND CHILDREN TOGETHER (PACT) Phone: (808) 847-3285

1485 Linapuni Street, Suite 105, Honolulu, HI 96819

Hana Like Home Visitor Program
Phone: (808) 841-2245
Kaneohe Community Family Center
Phone: (808) 235-7747
Kuhio Park Terrace Family Center
Phone: (808) 841-6177

Service: Work with children and parents together providing family support.

Website: www.pacthawaii.org

THE PARENT LINE Phone: (808) 526-1222 or 1-800-816-1222

Service: Information on child behavior and development, parenting support and resources.

Website: www.theparentline.org

# **POLICE**

#### HONOLULU POLICE DEPARTMENT

EMERGENCY or NON-EMERGENCY Phone: 911

801 S. Beretania Street, Honolulu, HI 96813

Website: www.honolulupd.org

## **PUBLIC LIBRARIES**

AIEA Phone: (808) 483-7333 99-143 Moanalua Road, HI 96701
AINA HAINA Phone: (808) 377-2456 5246 Kalanianaole Highway, HI 96821

	(000) 000 1001	
EWA BEACH	Phone: (808) 689-1204	91-950 North Road, HI 96706
HAWAII KAI	Phone: (808) 397-5833	249 Lunalilo Home Road, HI 96825
HAWAII STATE LIBRARY	Phone: (808) 586-3500	478 S. King Street, HI 96813
KAHUKU	Phone: (808) 293-8935	56-490 Kamehameha Highway, HI 96731
KAILUA	Phone: (808) 266-9911	239 Kuulei Road, HI 96734
KAIMUKI	Phone: (808) 733-8422	1041 Koko Head Avenue, HI 96816
KALIHI - PALAMA	Phone: (808) 832-3466	1325 Kalihi Street, HI 96819
KANEOHE	Phone: (808) 233-5676	45-829 Kamehameha Highway, HI 96744
KAPOLEI	Phone: (808) 693-7050	1020 Manawai Street, HI 96707
Library for the Blind and	` ,	
Physically Handicapped (LBPH)	Phone: (808) 733-8444	402 Kapahulu Avenue, HI 96815
LILIHA	Phone: (808) 587-7577	1515 Liliha Street, HI 96817
MANOA	Phone: (808) 988-0459	2716 Woodlawn Drive, HI 96822
McCULLY - MOILIILI	Phone: (808) 973-1099	2211 S. King Street, HI 96826
MILILANI	Phone: (808) 627-7470	95-450 Makaimoimo Street, HI 96789
PEARL CITY	Phone: (808) 453-6566	1138 Waimano Home Road, HI 96782
SALT LAKE	Phone: (808) 831-6831	3225 Salt Lake Boulevard, HI 96818
WAHIAWA	Phone: (808) 622-6345	820 California Avenue, HI 96786
WAIALUA	Phone: (808) 637-8286	67-068 Kealohanui Street, HI 96791
WAIANAE	Phone: (808) 697-7868	85-625 Farrington Highway, HI 96792
WAIKIKI - KAPAHULU	Phone: (808) 733-8488	400 Kapahulu Avenue, HI 96815
WAIMANALO	Phone: (808) 259-2610	41-1320 Kalanianaole Highway, HI 96795
WAIPAHU	Phone: (808) 675-0358	94-275 Mokuola Street, HI 96797
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Website: www.librarieshawaii.org

# **SCHOOL SUPPLIES**

# **READY TO LEARN (R2L)**

Service: Provides needy students in grades K-12 with basic school supplies. Agencies such as social service

Phone: (808) 440-3803

programs, churches and government offices can refer families to Ready to Learn.

E-mail: hhh@helpinghandshawaii.org

Website: doe.k12.hi.us/partner\_readytolearn.htm

### STATE IDENTIFICATION CARD

**DEPARTMENT OF THE ATTORNEY GENERAL** Phone: (808) 587-3111

Kekuanaoa Building, 465 S. King Street, Room 102, Honolulu, HI 96813

Business Hours: 8:00 a.m. to 2:00 p.m., Monday, Tuesday, Wednesday, and Friday. 8:00 a.m. to 6:00 p.m.

on Thursdays. Closed on holidays. **Website:** www.stateid.hawaii.gov

### **TRANSLATION**

#### PACIFIC GATEWAY CENTER

270 N. King Street, Honolulu, HI 96817

**Service**: Burmese, Cambodian, Chinese, French, Ilokano, Japanese, Korean, Kosraen, Laotian, Marshallese, Micronesian, Pangasinan, Pohnpei, Samoan, Spanish, Thai, Tagalog, Tongan, Vietnamese, and Visayan.

Phone: (808) 845-3918

### **TRANSPORTATION**

THE BOAT Phone: (808) 848-5555

Service: Daily transportation from Aloha Tower to Kalaeloa Pier (Kapolei Parkway).

Website: www.trytheboat.com.

THE BUS Phone: (808) 848-5555

Customer Service Phone: (808) 848-4500

Bus Pass Office Phone: (808) 848-4444 TTY: (808) 848-4500

Service: Public transportation around the island.

Website: www.thebus.org

THE HANDI - VAN Phone: (808) 768-8300

 Customer Service
 Phone: (808) 456-5555
 TTY: (808) 454-5045

 Fare Coupon Purchases
 Phone: (808) 848-4444
 TTY: (808) 848-4500

**Service**: Offers curbside service for those who need special transportation assistance.

Website: www.honolulu.gov/dts/riders.htm

# **COUNTY OF HAWAII**

# **AFTER SCHOOL CARE & PROGRAMS**

### ALU LIKE, INC.

Hilo Office Phone: (808) 969-7057

159 Kalanikoa Street, Unit 5 Hilo, HI 96720

West Hawaii Office Phone: (808) 323-2804

81-6627 Mamalahoa Highway, Suite 105 Kealakekua, HI 96750

Service: Community-based outreach and advocacy.

Website: www.alulike.org

## **BOYS AND GIRLS CLUB OF THE BIG ISLAND**

Main Office Phone: (808) 961-5536

100 Kamakahonu Street, Hilo, HI 96720 Fax: (808) 961-5189

Paauilo Community Park Phone: (808) 960-1319

Hamakua

Keaau Middle School Phone: (808) 961-5536

16-0565 Pahoa Road, Keaau, HI 96749

Hawaiian Oceanview Estates Community Association Phone: (808) 756-1636

525 Lotus Blossom Lane, Naalehu, HI 96772

Pahala Assembly of God Phone: (808) 756-5285

96-2945 Paauau Street, Pahala, HI 96777

Pahoa Elementary and High School Phone: (808) 640-1034

15-3030 Puna Road, Pahoa, HI 96778

**Service**: Offers quality programs through a safe and caring environment.

Website: www.bgcbi.com

# **DEPARTMENT OF EDUCATION (DOE)**School Complex Superintendent's Office

**HILO - LAUPAHOEHOE - WAIAKEA** 

75 Aupuni Street, #203, Hilo, HI 96720-4253

HONOKAA - KEALAKEHE - KOHALA - KONAWAENA

75-140 Hualalai Road, Kailua-Kona, HI 96740

**KAU - KEAAU - PAHOA** 

75 Aupuni Street, #203, Hilo, HI 96720-4253

Phone: (808) 974-6600

Fax: (808) 974-6604

Phone: (808) 327-4991

Fax: (808) 327-4994

Phone: (808) 974-6602

Phone: (808) 935-4411

Fax: (808) 974-6604

Charter schools are not DOE schools, but are listed under the complex responsible for certain support.

#### FAMILY SUPPORT SERVICES OF WEST HAWAII Phone: (808) 334-4110

75-127 Lunapule Road, Suite 11, Kailua-Kona, HI 96740

Service: Community, truancy, and educational/vocational support.

Website: www.fsswh.org

# GOODWILL INDUSTRIES OF HAWAII, INC. Phone: (808) 961-0307

# **Hawaii County Branch**

500 Kalanianaole Street, Suite 1, Hilo, HI 96720

**Service:** The Ola I Ka Hana program offers free services to at-risk youth, ages 15-21, who are out of school.

Website: www.higoodwill.org

# LANAKILA LEARNING CENTER Phone: (808) 933-0621

Hilo High School, 34 Rainbow Drive, Hilo, HI 96720

**Service:** Off-site alternative learning center of Hilo High School students.

# THE SALVATION ARMY

# **Family Intervention Services**

21 West Ohea Street, Hilo, HI 96720 **Mail:** P.O.Box 5085, Hilo, HI 96720

Service: Community, community-based outreach and advocacy, drug and violence prevention activities for

youth, services for homeless youth, and teen pregnancy prevention and family strengthening.

### **BULKY ITEM PICK-UP**

DEPARTMENT OF ENVIRONMENTAL MANAGEMENT Phone: (808) 961-5044

**Solid Waste Division** 

108 Railroad Avenue, Hilo, HI 96720 **Mail:** 25 Aupuni Street, Hilo, HI 96720 **Website:** www.hawaii-county.com

RECYCLE HAWAII Phone: (808) 329-2886
P. O. Box 4847, Hilo, HI 96720-0847 or (808) 961-2676

Website: www.recyclehawaii.org

#### **DRIVER'S LICENSE**

#### DEPARTMENT OF FINANCE

**Vehicle Registration & Licensing Division** 

HILO Phone: (808) 961-2222 349 Kapiolani Street, Hilo, HI 96720

KONA Phone: (808) 327-3580 75-5722 Hanama Place, Suite 101, Kailua-Kona, HI 96740

**WAIMEA Phone: (808) 887-3087** 67-5185 Kamamalu Street, Kamuela, HI 96743

## **HEALTH CLINICS**

# **BAY CLINIC, INC.**

Hilo Bay Clinic Phone: (808) 969-1427 1178 B Kinoole Street, Hilo, HI 96720

Kau Family Health Center Phone: (808) 929-7311 95-5583 Mamalahoa Highway, Naalehu, HI 96772

Keaau Family Health Center Phone: (808) 930-0400 16-1692 Pili Mua Street, Keaau, HI 96749

Dental Phone: (808) 930-0415

Pahoa Family Health Center Phone: (808) 965-9711 15-2866 Pahoa Village Road, Pahoa, HI 96778 Service: Family planning, Hansen's Disease, immunization, physical exam, TB testing, and STD/HIV testing.

# DEPARTMENT OF HEALTH

**Hawaii District Health Office** 

Kealakekua Health Center Phone: (808) 322-1920 81-980 Halekii St., Suite 103, Kealakekua, HI 96750

Waiakea Health Center Phone: (808) 974-4247 191 Kuawa Street, Hilo, HI 96720

**Service**: HIV testing, STD referral, hepatitis C testing, syphilis testing, and hepatitis vaccination.

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# **DEPARTMENT OF HEALTH Public Health Nursing Office**

WEST HAWAII Phone: (808) 322-1500

Kona Health Center, 79-1015 Haukapila Street, Kealakekua, HI 96750

**Service:** Hansen's Disease, immunization, and TB testing (every Friday from 2:00 p.m. to 4:00 p.m.).

Call to make an appointment.

Honokaa Public Health Nursing Office Phone: (808) 775-8844

45-3380 Mamane Street, Honokaa, HI 96727

Service: Hansen's Disease, immunization, and TB testing. Call the West Hawaii office to make an

appointment.

Kohala Public Health Nursing Office Phone: (808) 889-7135

54-3900 Akoni Pule Highway, Kapaau, HI 96755

Service: Immunization and TB testing (2nd and 4th Wednesday from 1:00 p.m. to 1:30 p.m.). Call the

West Hawaii office to make an appointment.

Waimea Public Health Nursing Office Phone: (808) 887-8115

67-5189 Kamamalu Street, Kamuela, HI 96743

Service: TB testing. Call the West Hawaii office to make an appointment.

EAST HAWAII Phone: (808) 974-6025

Waiakea Health Center, 75 Aupuni Street, Suite 106, Hilo, HI 96720

Service: Hansen's Disease, immunization, and TB testing. Call to make an appointment.

Kau-Naalehu Public Health Nurse Office Phone: (808) 939-2400

Naalehu Civic Center, 95-5669 Mamalahoa Highway, Naalehu, HI 96772

Service: Hansen's Disease, immunization, and TB testing (2nd Tuesday). Call the East Hawaii office

to make an appointment.

HAMAKUA HEALTH CENTER Phone: (808) 775-7204

45-549 Plumeria Street, Honokaa, HI 96727

Service: Family planning, immunization, physical examination, TB testing, and STD/HIV testing.

Website: www.hamakua-health.org

#### KOHALA FAMILY HEALTH CENTER

53-3925 Akoni Pule Highway, Kapaau, HI 96755

Service: Family planning, immunization, physical examination, TB testing, and STD/HIV testing.

#### OCEANVIEW FAMILY HEALTH CENTER

92-1471 Aloha Boulevard, Oceanview, HI 96737

Service: Family planning, Hansen's Disease, immunization, physical examination, TB testing, and STD/HIV

Phone: (808) 889-6236

Phone: (808) 929-9425

Phone: (808) 329-8211

Phone: (808) 974-7636

testing.

#### PLANNED PARENTHOOD - KONA

75-184 Hualalai Road #205, Kailua-Kona, HI 96740

Service: Family planning and STD/HIV testing.

#### **UNIVERSITY OF HAWAII - HILO**

#### Student Health Service

200 W. Kawili Street, Campus Center, Room 212, Hilo, HI 96720

Service: Family planning, immunization, Hansen's Disease, physical examination, TB testing, and STD

testing for faculty and students enrolled in the university system.

Website: www.uhh.hawaii.edu/studentaffairs/health/

#### WAIMEA WOMEN'S CENTER

Phone: (808) 885-9606 67-1123 Mamalahoa Highway, Suite 116, Kamuela, HI 96743

Service: Family planning, and STD/HIV testing.

#### **WEST HAWAII COMMUNITY HEALTH CENTER** Phone: (808) 326-5629

75-5751 Kuakini Highway, Suite 101A, Kailua-Kona, HI 96740

Service: Hansen's Disease, immunization, physical examination, TB testing, and STD/HIV testing.

Website: www.westhawaiichc.org

# **POLICE**

### HAWAII COUNTY POLICE DEPARTMENT

**EMERGENCY Phone: 911** 

Phone: (808) 935-3311 **NON-EMERGENCY** 

349 Kapiolani Street, Hilo, HI 96720 Website: www.hawaiipolice.com

### **PUBLIC LIBRARIES**

**BOND MEMORIAL** 

DOIND III.LIII.OINI/L	1 1101101 (000) 000 0000	1:0: Box 2 10, Napada, 111 007 00
HILO	Phone: (808) 933-8888	300 Waianuenue Avenue, Hilo, HI 96720
HOLUALOA	Phone: (808) 322-1914	P.O. Box 214, Holualoa, HI 96725-0214
HONOKAA	Phone: (808) 775-8881	45-3380 Mamane Street, Bldg #3, Honokaa, HI 96727
KAILUA-KONA	Phone: (808) 327-4327	75-138 Hualalai Road, Kailua-Kona, HI 96740
KEAAU	Phone: (808) 982-4281	16-571 Keaau-Pahoa Road, Keaau, HI 96749
KEALAKEKUA	Phone: (808) 323-7585	P.O. Box 768, Kealakekua, HI 96750
LAUPAHOEHOE	Phone: (808) 962-2229	P.O. Box 249, Laupahoehoe, HI 96764
<b>MOUNTAIN VIEW</b>	Phone: (808) 968-2322	P.O. Box 380, Mountain View, HI 96771
	Discuss (000) 020 0440	DO Day CE2 Madahy III 00772

PO Box 248 Kanaau HI 96755

Phone: (808) 961-8744

 NAALEHU
 Phone: (808) 939-2442
 P.O. Box 653, Naalehu, HI 96772

 PAHALA
 Phone: (808) 928-2015
 P.O. Box 400, Pahala, HI 96777

**PAHOA Phone: (808) 965-2171** 15-3070 Pahoa-Kalapana Road, Pahoa, HI 96778

**THELMA PARKER Phone: (808) 887-6067** 67-1209 Mamalahoa Highway, Kamuela, HI 96743-8429

# STATE IDENTIFICATION CARD

### **GOVERNOR'S LIAISON OFFICE - ISLAND OF HAWAII**

Phone: (808) 889-6655

HILO Phone: (808) 974-6265 75 Aupuni Street, Hilo, HI 96720

KONA Phone: (808) 327-4953 75-5722 Kuakini Highway, Suite 215, Kailua-Kona, HI 96740

Website: www.stateid.hawaii.gov

### **TRANSPORTATION**

# MASS TRANSIT AGENCY Hele-On Bus System

25 Aupuni Street, Hilo, HI 96720

Service: Free public transportation around the island. Luggage, backpacks, and bicycles are \$1 per piece.

E-mail: heleonbus@co.hawaii.hi.us

Website: co.hawaii.hi.us/mass\_transit/heleonbus.html

### COUNTY OF KAUAI

#### **AFTER SCHOOL CARE & PROGRAMS**

ALU LIKE, INC. Phone: (808) 245-8575

2970 Haleko Road #203 Lihue, HI 96766

Service: Community-based outreach and advocacy.

Website: www.alulike.org

**BOYS & GIRLS CLUB OF HAWAII** 

**Lihue Branch Office**3083 Akahi Street, Suite 202, Lihue, HI 96766

Phone: (808) 632-0009

Fax: (808) 632-0391

Kapaa Clubhouse Phone: (808) 821-4406
Kapaa High School, 4695 Malihuna Road, Kapaa, HI 96746 Fax: (808) 823-8613

 Waimea Clubhouse
 Phone: (808) 338-1418

 4540 Ola Road, Waimea, HI 96796
 Fax: (808) 338-1445

**Service**: Community and drug and violence prevention activities for youth.

Website: www.bgch.com

CIRCLES OF LIGHT – KAUAI Phone: (808) 632-0116

Lihue Plaza, 3016 Umi Street, Suite 203, Lihue, HI 96766

Mail: P.O.Box 347, Lihue, HI 96766

Service: Programs in creative development, holistic health, and cultural education to children, teens, and adults.

Website: www.circlesoflight.org

DEPARTMENT OF EDUCATION (DOE)
School Complex Superintendent's Office

**KAPAA - KAUAI – WAIMEA**3060 Eiwa Street, Lihue, HI 96766 **Phone: (808) 274-3502 Fax:** (808) 274-3508

Charter schools are not DOE schools, but are listed under the complex responsible for certain support.

#### KAUAI TEAM CHALLENGE INC.

P. O. Box 1795, Kapaa, HI 96746

Service: Uses outstanding team building, leadership development, and experiential education to create a

customized professional training.

Website: www.kauaiteamchallenge.com

# PACIFIC MISSILE RANGE FACILITY (PMRF) Phone: (808) 335-4419

**Youth Center** 

Pacific Missile Range Facility, Youth Center, Building 1318, Kekaha, HI 96752-0128

Service: This program will helps your child develop life long skills in good sportsmanship and friendships;

open to family members of all Active Duty, DOD Civilians and DOD Contractors.

Website: www.greatlifehawaii.com

#### **BULKY ITEM PICK-UP**

#### **PUBLIC WORKS DEPARTMENT**

**Solid Waste Division** 

4444 Rice Street Suite 255, Lihue, HI 96766

Website: www.kauai.gov/recycling

### **DRIVER'S LICENSE**

# DEPARTMENT OF FINANCE Driver's License Division

4444 Rice Street, Suite A-480, Lihue, HI 96766

Website: www.kauai.gov

# Phone: (808) 241-6550 Fax: (808) 241-6533

Phone: (808) 241-3387

Phone: (808) 241-6861

Phone: (808) 651-7013

### **HEALTH CLINICS**

### **DEPARTMENT OF HEALTH**

**Public Health Nursing Office** 

3040 Umi Street, Lihue, HI 96766

**Service:** Immunization (2nd Friday of the month from 12:00 p.m. to 3:00 p.m.) and TB testing (every Monday from 1:00 p.m. to 4:00 p.m. except holidays).

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#### **Hanapepe Health Center**

1-3756 Kaumualii Highway, Hanapepe, HI 96716

Service: Immunization (1st Wednesday of the month from 12:00 p.m. to 3:00 p.m.).

Phone: (808) 335-8408

Phone: (808) 821-2742

Phone: (808) 245-8307

Phone: (808) 245-1500

#### Kapaa Neighborhood Center

4491 Kou Street, Kapaa, HI 96746

Service: Immunization (2nd Monday of the month from 12:00 p.m. to 3:00 p.m.).

#### **HOOLA LAHUI HAWAII**

# **Kauai Community Health Center**

**WAIMEA Phone: (808) 240-0140** 4643-B Waimea Canyon Drive, Waimea, HI 96796

**KAPAA Phone: (808) 240-0170** 4800-D Kawaihau Road, Kapaa, HI 96746

Service: Low-cost clinic, immunization, physical examination, TB testing, and STD/HIV testing.

Website: www.hoolalahui.org

#### **KAUAI COMMUNITY COLLEGE**

# **Campus Wellness Center**

3-1901 Kaumualii Highway, Lihue, HI 96766

Service: Family planning, immunization, physical examination, TB testing, and STD testing for faculty and

students enrolled in the university system.

Website: kauai.hawaii.edu/

# **KAUAI MEDICAL CLINIC**

3-3420-B Kuhio Highway, Lihue, HI 96766 - 1098

**ELEELE Phone: (808) 335-0499 KAPAA Phone: (808) 822-3431**4392 Waialo Road, Eleele, HI 96705
4-1105 Kuhio Highway, Kapaa, HI 96746

**KOLOA Phone: (808) 742-1621** 5371 Koloa Road, Koloa, HI 96756

Service: Low-cost clinic, Hansen's Disease, immunization, physical examination, TB testing, and STD/HIV testing.

Website: www.wilcoxhealth.org

### **WEST KAUAI CLINIC**

**ELEELE Phone: (808) 335-0579** 4469 Waialo Road, Eleele, HI 96705

**WAIMEA Phone: (808) 338-8311** 4643 Waimea Canyon Drive, Waimea, HI 96796

**KALAHEO Phone: (808) 332-8523** 4489 Papalina Road, Kalaheo, HI 96741

Service: Low-cost clinic, immunization, physical examination, and STD testing.

#### **POLICE**

#### **KAUAI POLICE DEPARTMENT**

EMERGENCY Phone: 911

NON-EMERGENCY Phone: (808) 241-1711

3990 Kaana Street, Suite 200, Lihue, HI 96766

Website: www.kauai.gov/Police/

# **PUBLIC LIBRARIES**

**HANAPEPE Phone:** (808) 335-8418 P.O. Box B, Hanapepe, HI 96716

KAPAA Phone: (808) 821-4422 1464 Kuhio Highway, Kapaa, HI 96746

**KOLOA Phone:** (808) 742-8455 P.O. Box 9, Koloa, HI 96756

**LIHUE Phone: (808) 241-3222** 4344 Hardy St., Lihue, HI 96766

PRINCEVILLE Phone: (808) 826-4310 4343 Emmalani Drive, Princeville, HI 96722

**WAIMEA** Phone: (808) 338-6848 P.O. Box 397, Waimea, HI 96796

#### STATE IDENTIFICATION CARD

# **GOVERNOR'S LIAISON OFFICE**

Island of Kauai

3060 Eiwa Street, Room 106, Lihue, HI 96766

Website: stateid.hawaii.gov

### **TRANSPORTATION**

# TRANSPORTATION AGENCY

The Kauai Bus

3220 Hoolako Street, Lihue, Hawaii 96766

Service: Public (fixed route) bus service and a paratransit (door-to-door) bus service from Hanalei to Kekaha,

Phone: (808) 274-3100

Phone: (808) 241-6410

to the Airport, and limited service to Koloa and Poipu except on Sundays.

E-mail: TheKauaiBus@kauai.gov

Website: www.kauai.gov

# **COUNTY OF MAUI**

### **AFTER SCHOOL CARE & PROGRAMS**

MAUI

ALU LIKE, INC. Phone: (808) 248-7286

Hana Community Center, Room D6, Hana-Maui, HI 96713

Mail: P.O.Box 682, Hana-Maui, HI 96713

Service: Community-based outreach and advocacy.

Website: www.alulike.org

#### **BOYS & GIRLS CLUB OF MAUI**

**Central Clubhouse**100 Kanaloa Avenue, Kahului, HI 96732

Phone: **(808) 242-4363 Fax:** (808) 249-0255

 Up Country Clubhouse
 Phone: (808) 572-6916

 931-A Makawao Avenue, Makawao, HI 96768
 Fax: (808) 572-1627

 West Maui Clubhouse
 Phone: (808) 667-9314

 280 Shaw Street, Lahaina, HI 96761
 Fax: (808) 667-2896

 Haiku Clubhouse
 Phone: (808) 575-9024

 2830 Hana Highway, Haiku, HI 96708
 Fax: (808) 575-5084

 Paukukalo Clubhouse
 Phone: (808) 760-5050

 657 Kaumualii Street, Kahului, HI 96793
 Fax: (808) 760-5051

**Service**: Operates drop-in service facilities that provide a safe, supportive, non-judgmental, nurturing and supervised environment where youth ages 9 to 17 years old can be themselves, experience positive role models and learn the values and skills that promote success. Through the provision of fun activities and Best Practice programs, the Boys & Girls Club of Maui offers opportunities for young people to develop physically, socially, emotionally and cognitively, and experience achievement, leadership, enjoyment, friendship and recognition.

Website: www.bgcmaui.org

# DEPARTMENT OF EDUCATION (DOE) School Complex Superintendent's Office

**BALDWIN - KEKAULIKE - MAUI**54 High Street, 4th Floor, Wailuku, HI 96793

Fax: (808) 984-8008

**HANA – LAHAINALUNA - LANAI - MOLOKAI**54 High Street, 4th Floor, Wailuku, HI 96793 **Phone: (808) 984-8011 Fax:** (808) 984-8008

Charter schools are not DOE schools, but are listed under the complex responsible for certain support.

HUI MALAMA LEARNING CENTER Phone: (808) 244-5911

375 Mahalani Street, Wailuku, HI 96793

Youth Service Center Phone: (808) 242-9730

2180 Main Street, Wailuku, HI 96793

Service: Community, educational/vocational support, drug and violence prevention activities for youth.

Website: www.mauihui.org

MAUI YOUTH AND FAMILY SERVICES, INC. Phone: (808) 579-8414 ext: 33

Mail: P.O. Box 790006, Paia, HI 96779

Service: Community-based outreach and advocacy, drug and violence prevention activities for youth.

Website: www.myfs.org

PAIA YOUTH COUNCIL, INC. Phone: (808) 579-8354

28 Hana Highway, Paia, HI 96779

E-mail: info@pyccmaui.org Website: www.pyccmaui.org

Service: Offers programs and activities to putting a face and a voice on our youth and assisting them in being

an important and integral part of the community.

PARENTS AND CHILDREN TOGETHER (PACT) Phone: (808) 244-2330

81 North Market Street, Wailuku, HI 96793

Website: www.pacthawaii.org

**Service:** Community, and drug and violence prevention activities for youth.

#### MOLOKAI

ALU LIKE, INC. Phone: (808) 553-5393

Kulana Oiwi Multi-Cultural Center, Maunaloa Highway, Kalamaula Building D, Kaunakakai, HI 96748

Mail: P.O. Box 1859, Kaunakakai, HI 96748

Service: Community-based outreach and advocacy.

Website: www.alulike.org

MOLOKAI COMMUNITY SERVICE COUNCIL Phone: (808) 553-3244

25 Kamehameha V Highway, Kaunakakai, HI 96748

Mail: P.O.Box 2047, Kaunakakai, HI 96748

Molokai Youth Center Phone: (808) 553-3675

Service: Provides recreational, educational, and community service activities for all of the island's children.

Website: www.molokai.org

## **BULKY ITEM PICK-UP**

# DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

**Solid Waste Division - Recycling Section** 

One Main Plaza, 2200 Main Street Wailuku, HI 96793-2155

Mail: 200 S. High Street, Wailuku, HI 96793-2155

MAUI Phone: (808) 270-7880

MOLOKAI Phone: 1-800-272-0117

LANAI Phone: 1-800-272-0125

E-mail: recycle.maui@mauicounty.gov

Website: www.mauicounty.gov/departments/EnvironmentalMgt/Recycle/

### **DRIVER'S LICENSE**

DEPARTMENT OF FINANCE Phone: (808) 270-7363

Division of Motor Vehicles & Licensing Fax: (808) 270-7858

County of Maui Service Center, 70 E. Kaahumanu Avenue, Suite A-17, Kahului, HI 96732-2176

E-mail: maui.dmvl@mauicounty.gov

Website: www.co.maui.hi.us/

#### **HEALTH CLINICS**

#### MAUI

#### **COMMUNITY CLINIC OF MAUI**

48 Lono Avenue, Kahului, HI 96732

LAHAINA SATELLITE CLINIC Phone: (808) 667-7598

WAILUKU SATELLITE CLINIC Phone: (808) 244-0220

Service: Low-cost clinic, family planning, Hansen's Disease, immunization, physical testing, TB testing, and STD/HIV testing.

Phone: (808) 871-7772

#### DEPARTMENT OF HEALTH

#### **Lahaina Comprehensive Health Center**

1830 Honoapiilani Highway, Lahaina, HI 96767

Public Health Nursing Office Phone: (808) 662-4031 Room 116
Service: Immunization (1st Tuesday from 9:00 a.m. to 11:00 a.m.), physical examination, and TB testing (1st Tuesday from 1:30 p.m. to 2:30 p.m.). Call the Wailuku office to make an appointment.

## DEPARTMENT OF HEALTH Wailuku Health Center

121 Mahalani Street, Wailuku, HI 96793

Public Health Nursing Office Phone: (808) 984-8260 STD/HIV Testing Phone: (808) 984-2129

**Service:** Immunization (1st and 3rd Wednesday from 12:00 p.m. to 3:00 p.m. by appointment), TB testing (every Tuesday from 2:00 p.m. to 4:00 p.m.), and STD/HIV testing.

#### HANA COMMUNITY HEALTH CENTER Phone: (808) 248-8294

4590 Hana Highway, Hana, HI 96713

Service: Low-cost clinic, immunization, physical examination, TB testing, and STD/HIV testing.

Website: www.hanahealth.org

#### MAUI COMMUNITY COLLEGE

#### **Campus Health Center**

Student Center Building, 310 Kaahumanu Avenue, Kahului, HI 96732

Service: Family planning, immunization, physical examination, TB testing, and STD/HIV testing for family

Phone: (808) 984-3493

Phone: (808) 871-1176

planning clients, faculty, and students enrolled in the university system.

Website: www.maui.hawaii.edu

#### MAUI COMMUNITY COLLEGE

Maui Oral Health Center Phone: (808) 244-4559

752 Lower Main Street, Wailuku, HI 96793 **Service**: Low-cost oral/dental health care.

Website: www.maui.hawaii.edu

#### PLANNED PARENTHOOD - MAUI

140 Hoohana Street #303, Kahului, HI 96732

Service: Low-cost clinic, family planning, and STD testing.

#### MOLOKAI

#### **DEPARTMENT OF HEALTH**

Kaunakakai State Building, 65 Makaena Street, Kaunakakai, HI 96748

Public Health Nursing Office Phone: (808) 553-3663

**Service**: Immunization (1st and 3rd Wednesday from 8:00 a.m. to 11:00 a.m. and 1:00 p.m. to 3:00 p.m.) and TB testing (every Wednesday from 3:00 p.m. to 4:00 p.m. if holiday falls on a Wednesday or Friday there will be no testing).

#### MOLOKAI COMMUNITY HEALTH CENTER Phone: (808) 553-5038

28 Kamoi Street, Suite 600, Kaunakakai, HI 96748

Service: Low-cost clinic, immunization, physical examination, TB testing, STD/HIV testing, and dental care.

#### WOMEN'S HEALTH CENTER Phone: (808) 553-3145

Molokai General Hospital, 280 Homeolu Place, Kaunakakai, HI 96748

 $\textbf{Service:} \ Low-cost \ clinic, \ family \ planning, \ physical \ examination, \ TB \ testing \ (pregnant \ women \ only), \ and \ STD/delta \ and \ substitute \ and \ su$ 

HIV testing.

#### LANAI

#### **DEPARTMENT OF HEALTH**

628-B Seventh Street, Basement, Lanai City, HI 96763

Public Health Nursing Office Phone: (808) 565-7114

**Service**: Family planning (provide counseling/brochures), Hansen's Disease, immunization (every 2nd Monday and Wednesday from 1:30 p.m. to 3:00 p.m.), and TB testing (every 2nd Monday and Wednesday from 3:00 p.m. to 4:00 p.m.).

Phone: (808) 565-6418

Phone: (808) 242-0900

**HAWAII DENTAL PROFESSIONALS** 

730 Lanai Avenue, Lanai City, HI 96763

Service: Dental care.

LANAI COMMUNITY HEALTH CENTER Phone: (808) 565-6919

624-A Houston Street, Lanai City, HI 96763

Service: Low-cost clinic, family planning, immunization, physical examination, and STD/HIV testing.

STRAUB LANAI FAMILY HEALTH CENTER Phone: (808) 565-6423

628-B Seventh Street, Lanai City, HI 96763

Service: Low-cost clinic, family planning, immunization, physical examination, TB testing, and STD/HIV testing.

#### **PARENTING**

# HAWAII'S HEALTHY START Maui Family Support Services

**Service:** Home visiting services that support family functioning, promote child health and development, and enhance positive parenting skills for families.

#### POLICE

#### MAUI POLICE DEPARTMENT

EMERGENCY Phone: 911

NON-EMERGENCY Phone: (808) 244-6400

55 Mahalani Street, Wailuku, HI 96793-2155 **Website:** www.co.maui.hi.us/departments/Police/

#### **PUBLIC LIBRARIES**

#### MAUI

 HANA
 Phone: (808) 248-4848
 P.O. Box 490, Hana, HI 96713

 KAHULUI
 Phone: (808) 873-3097
 90 School Street, Kahului, HI 96732

 KIHEI
 Phone: (808) 875-6833
 35 Waimahaihai Street, Kihei, HI 96753

 LAHAINA
 Phone: (808) 662-3950
 680 Wharf Street, Lahaina, HI 96761

**MAKAWAO Phone: (808) 573-8785** 1159 Makawao Avenue, Makawao, HI 96768

**WAILUKU Phone: (808) 243-5766** 251 High Street, Wailuku, HI 96793

MOLOKAI

MOLOKAI Phone: (808) 553-1765 P.O. Box 395, Kaunakakai, HI 96748

LANAI

**LANAI Phone: (808) 565-7920** P.O.Box 630550, Lanai City, HI 96763

#### STATE IDENTIFICATION CARD

GOVERNOR'S LIAISON OFFICE - ISLAND OF MAUI Phone: (808) 243-5798

2264 Aupuni Street, Suite 1, Wailuku, HI 96793

Website: www.stateid.hawaii.gov

#### **TRANSPORTATION**

#### **DEPARTMENT OF TRANSPORTATION** Phone: (808) 270-7511

**Maui Bus** 

2145 Kaohu Street, Suite102, Wailuku, HI 96793

Service: Bus transportation for the general public and ADA paratransit (curb-to-curb) service for persons with

disabilities. All bus routes are operated by Roberts Hawaii. **E-mail**: public.transit@mauicounty.gov

Website: www.co.maui.hi.us/bus/

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#### **TELEPHONE HOTLINES**

EMERGENCY LINE (POLICE, FIRE AND AMBULANCE)	9-1-1
ALOHA UNITED WAY	Statewide: 2-1-1
BILINGUAL ACCESS LINE	Oahu: (808) 526-9724
CHILD WELFARE SERVICES INTAKE UNIT - REPORTING LINE	Oahu: (808) 832-5300 Toll-Free: 1-800-494-3991
CHILD HELP USA	Toll-Free: 1-800-422-4453
DOMESTIC VIOLENCE ACTION CENTER	Oahu: (808) 531-3771 Toll-Free: 1-800-690-6200
DOMESTIC VIOLENCE HOTLINE	Oahu: (808) 526-2200
HAWAII TOBACCO QUITLINE	Toll-Free: 1-800-784-8669 (1-800-QUIT-NOW)
LEGAL LINE	Oahu: (808) 537-1868
THE PARENT LINE	Oahu: (808) 526-1222 Toll-Free: 1-800-816-1222
POISON CENTER	Oahu: (808) 941-4411 Toll-Free: 1-800-222-1222
SEX ABUSE TREATMENT CENTER	Oahu: (808) 524-7273
SUICIDE PREVENTION HOTLINE	Toll-Free: 1-800-784-2433 (1-800-SUICIDE)
TEEN LINE	Oahu: (808) 521-8336 (521-TEEN)

# **APPENDICES**

## APPENDIX A

# Listerine / Shampoo Treatment (Non-toxic treatment)

There are many treatments you can use for ukus. Here is a sample of a non-toxic treatment you can use. Whatever treatment is used, you need to clean your environment and at the same time, continually check for nits until they are gone.

Use original Listerine



(brown or orange bottle). DO NOT USE FLAVORED LISTERINE.

Mix equal portions of Listerine and shampoo.



Shake well.

Apply to dry hair. **DO NOT GET INTO EYES**. Leave on for 10 minutes.

Rinse off, apply conditioner, and rinse again. Comb hair out



and remove dead lice.

Remove the nits or eggs. **DO NOT SHARE COMBS OR TOWELS WITH ANYONE.** 

Use this every three days for twelve days, and it will continually kill the live ukus as they are hatching.

## APPENDIX B

## Preparing for Your Child's Stay in Hawaii

All children 18 years and younger planning to stay in Hawaii for an extended period of time should bring the following items with them:

- Immunization Record
- Birth Certificate
- Passport (Optional)
- School Transcript or Latest Report Card (if child has attended school)
- Power of Attorney or Guardianship Paper (if not living with parents)

Children should receive ongoing care from a doctor to ensure that their immunizations are up-to-date. Free or low-cost shots are available in Hawaii for children without insurance.

When you arrive in Hawaii, call 2-1-1 for assistance.

### APPENDIX C

#### Hawaii QUEST

Who may apply for Hawaii QUEST?

Individuals who are not age 65 years and old, blind or disabled may apply for medical insurance from the Hawaii QUEST program. An enrollment cap is currently in place for Hawaii QUEST. No more than 125,000 people can be in the program at one time. Until the number of people enrolled in

Hawaii QUEST falls below that number, no new recipients will be enrolled except:

- Individuals and families covered under Section 1931 of the Social Security Act with income not exceeding 100% of the Federal Poverty Level (FPL);
- people who receive or GA financial assistance;
- people whose income is less than the financial standard of assistance;
- pregnant women and children under age one with household income up to 185% of the FPL;
- children age one but under age six with household income up to 133% of the FPL;
- children under age 19 born after September 30,1983, with household income up to 100% of the FPL;
- foster children and children in subsidized adoptions up to age 21;
- people who lose their employer-sponsored coverage or extended coverage in a group health plan because of loss of employment within 45 days of their date of application;

When Hawaii QUEST enrollment is no more than 120,000 on December 31 of any calendar year, an open application period will be conducted in the following calendar year.

What are the Hawaii QUEST eligibility requirements? To be eligible for Hawaii QUEST, you must:

- · be a Hawaii resident;
- · be a U.S. citizen or qualified alien;
- have a Social Security number;
- · not be certified as blind or disabled
- not be age 65 or over:
- · not be living in a public institution;

- have income not more than 100% of the current FPL except for pregnant women and children up to age 6, who may have income up to the amounts listed above;
- not be eligible for health insurance from your employer (except for AFDC and GA recipients).
- · have assets not exceeding the Hawaii QUEST asset limits.

#### What are the Hawaii QUEST asset limits?

- \$2,000 for a household of one;
- \$3,000 for a household of two;
- \$250 for each additional person.
- Asset limits do not apply to children under age 19 born after September 30, 1983 or to pregnant women for the duration of the pregnancy

#### MedQuest

If you need an application form or want to know the status of your application, call the Med-QUEST Division Eligibility Office in your area:

Fax: 692-7379
Fax: 933-0344
Fax: 327-4975
Fax: 243-5788
Fax: 241-3583
Fax: 553-3833
Fax: 565-6460

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